



Vacancy Notice No : CVN 2022/19
Position title : Outreach Worker
Duty Station : Belgrade (5 positions), Sombor, Sid (2 positions), Kikinda, Vranje, Pirot, Bela Palanka, Bujanovac and Presevo
Classification : Category A Consultancy
Type of Appointment : Consultancy
Estimated Start Date : October 2022
Closing Date : 25 October 2022

Established in 1951, IOM is a Related Organization of the United Nations, and as the leading UN agency in the field of migration, works closely with governmental, intergovernmental and non-governmental partners. IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants.

General functions

Within the project “EU Support to Migration Management in Serbia – Improving reception capacity, protection services and access to education III” under the overall supervision of the Project Coordinator and under the direct supervision of the MoLEVSA Social Protection Focal Point and in coordination with Head of centres for accommodation of unaccompanied and separated children the incumbents will be responsible for the following tasks:

- Coordinate the support to the child and other beneficiaries until the arrival of the CSW professional;
- Perform identification of vulnerable children and other beneficiaries, in particular those that appear especially vulnerable and assesses their needs, strengths, risks and abilities;
- Provide support to the child, family/important person and groups as well as and other beneficiaries coordinate with other services providers;
- Provide children, families with children, and other beneficiaries information relevant to their safety and security;
- Provide support to the case manager and guardian in performing their duties;
- Participate in coordination meetings on refugee child protection with representatives of other service providers on approval from MoLEVSA;
- Makes efforts to develop awareness and understanding of the role of the CSW as the guardianship authority and principal social protection institution;
- Reports to the CSW on a daily and weekly basis, using the set structured form;
- Refer beneficiaries to responsible staff in the Centres for Social Welfare or other service providers according to the beneficiaries needs;
- Provide necessary follow-up and daily support to children in the reception centres;
- Submit monthly narrative reports to MoLEVSA and IOM;
- Perform such other duties as may be assigned by Project Coordinator.

Desirable Qualifications and Experience:

- At least higher education in the field of social sciences (including but not exclusively: social worker, pedagogue, psychologist, special pedagogue, defectologists, sociologist) obtained on the basic academic studies with at least 180 ECTS, specialist academic studies, specialist vocational studies and/or the basic academic studies of at least 3 years;

IOM Belgrade

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- Previous experience working with migrants, refugees and asylum seekers;
- Previous experience in working in social protection of vulnerable groups;
- Basic level of English language;
- Previous training on working with target group population (advantage);
- License for working in social protection services (advantage).

Languages Required

Fluency in Serbian

Basic in English (advantage)

How to apply:

Interested candidates to submit their applications as soon as possible by sending the IOM Personal History form in English language available on IOM Serbia [website](#) and a motivation letter, not more than one page, via email to iombegvacancy@iom.int quoting this respective Vacancy notice number (**CVN 2022/19**) in the subject.

Only shortlisted candidates will be contacted.

Position is subject to availability of funding

Posting period: From 18.10.2022 to 25.10.2022

The incumbent is expected to demonstrate the following values and competencies:

Values - all IOM staff members must abide by and demonstrate these three values:

- Inclusion and respect for diversity: respects and promotes individual and cultural differences; encourages diversity and inclusion wherever possible.
- Integrity and transparency: maintains high ethical standards and acts in a manner consistent with organizational principles/rules and standards of conduct.
- Professionalism: demonstrates ability to work in a composed, competent and committed manner and exercises careful judgment in meeting day-to-day challenges.

Core Competencies – behavioral indicators level 1

- Teamwork: develops and promotes effective collaboration within and across units to achieve shared goals and optimize results.
- Delivering results: produces and delivers quality results in a service-oriented and timely manner; is action oriented and committed to achieving agreed outcomes.
- Managing and sharing knowledge: continuously seeks to learn, share knowledge and innovate.
- Accountability: takes ownership for achieving the Organization's priorities and assumes responsibility for own action and delegated work.
- Communication: encourages and contributes to clear and open communication; explains complex matters in an informative, inspiring and motivational way.