



IOM International Organization for Migration  
OIM Organisation Internationale pour les Migrations  
OIM Organización Internacional para las Migraciones

## **OPEN TO INTERNAL AND EXTERNAL CANDIDATES**

Position Title : Cultural / Health Mediator  
Duty Station : Belgrade  
Classification : UG – 60% of working time (5 hours per working day)  
Type of Appointment : 6 months (with possibility of extension)  
Estimated Start Date : As soon as possible  
Reference Code : VN 17 – 2017 – Cultural / Health Mediator

Established in 1951, IOM is the leading inter-governmental organization in the field of migration and works closely with governmental, intergovernmental and non-governmental partners. IOM is dedicated to promoting humane and orderly migration for the benefit of all. It does so by providing services and advice to governments and migrants. IOM Migration Health Division works towards the promotion of a public health approach to migrants' health to ensure migrants' right to health, to avoid disparities in health status and access to services, to reduce excess mortality and morbidity and to optimize health outcomes and the ensuing contribution to social cohesion, growth and development

### **Context**

The Re-Health<sup>2</sup> (Implementation of the Personal Health Record as a tool for integration of refugees in EU health systems) project has the overall objective to contribute to the integration of newly-arrived migrants and refugees, including those to be relocated, in the EU Member States' health systems through the utilization of the PHR/e-PHR (a universal EU tool for health assessments that aims at improving the continuity of care, making medical records available to health professionals within and from reception to destination countries, and facilitating data collection to better understand and meet migrants' and refugees' health needs) as also through supporting and fostering use of and capacity-building of health mediators. Ultimately, the project will contribute to the EU Digital Strategy by demonstrating the feasibility and limitations of such a system, which then can if positive be further up taken /taken in to consideration by e-(Health) EU related entities.

Under the guidance of the Migration Health Division in Serbia, the successful candidate will provide cultural/health mediation in Belgrade, Serbia.

### **Core Functions/Responsibilities**

Provide interpretation and cultural/health mediation to migrants  
Inform migrants about the project and support health promotion activities, including the translation of information materials to be disseminated to migrants and refugees  
Other related tasks as required for the successful implementation of the project

### **Competences**

#### **Education and Experience:**

High school diploma with one (1) year of relevant professional experience or University degree in a relevant field.

Certificate or specialized training in interpretation/translation is an asset.

Previous experience providing interpretation for vulnerable groups is an advantage.

Knowledge of or experience working in the health sector is an asset.

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#### **Mission in Belgrade:**

Skenderbegova 3 • 11158 Beograd • Srbija

Tel: +381.11.3282.075 • Fax: +381.11.3281.425 • E-mail: [iombelgrade@iom.int](mailto:iombelgrade@iom.int) • Internet: <http://www.iom.int>

## **Professionalism**

Excellent inter-personal and communication skills.

Ability to work well individually and as part of a team.

High level of organization.

Willingness to maintain strict guidelines of confidentiality.

Displays cultural, gender, religion, race, nationality and age sensitivity and adaptability.

Demonstrates integrity by modeling ethical standards.

Actively shares relevant information.

Persistent, calm, and polite in the face of challenges and stress.

Treats all colleagues with respect and dignity.

## **Languages**

Fluency in Arab, English and Serbian is required. Knowledge of Farsi, Pashtu or French is an advantage.

## **Method of application**

The Vacancy is open for internal and external candidates that have the legal right to reside and work in Serbia. We invite all interested candidates to submit their applications as soon as possible in English language and motivation letter (not more than one page) to [iombegvacancy@iom.int](mailto:iombegvacancy@iom.int) quoting this respective **Vacancy notice number** in the subject.

## **Closing date**

The deadline for submission of the application is 21.09.2017. Incomplete applications will not be taken into consideration. Only shortlisted candidates will be contacted.